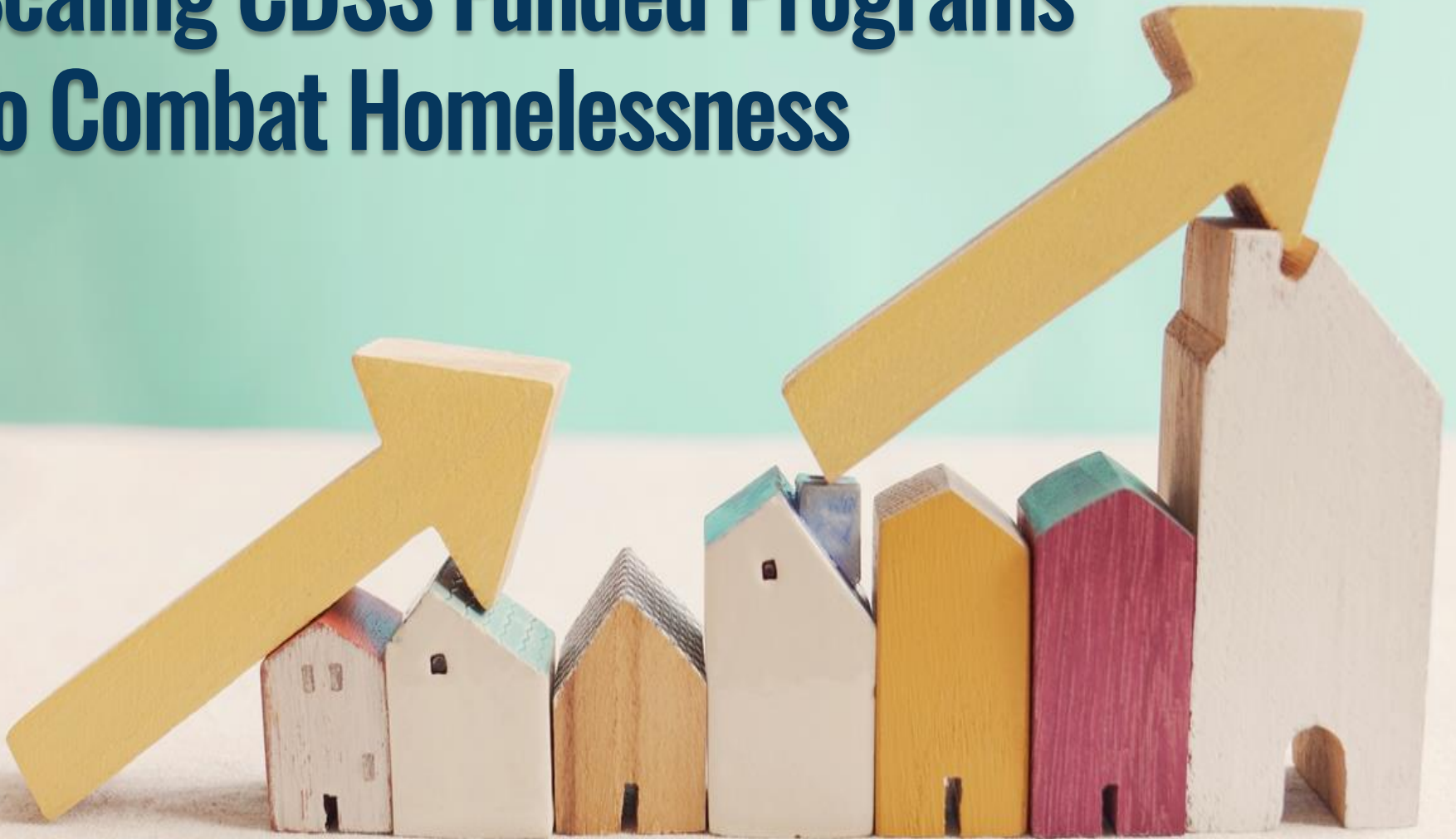


Scaling CDSS Funded Programs to Combat Homelessness



WEDNESDAY, JANUARY 19, 2022



CHANGEWELLPROJECT
PARTNERING TO STRENGTHEN COMMUNITY SYSTEMS

Agenda

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1

INTRODUCTIONS

2

THE OPPORTUNITY

3

SUPPORT PLAN

4

**QUESTIONS
AND ANSWERS**

Introductions

Our new project name CHANGE **WELL** PROJECT

Project Leads

- Elena Fiallo, Project Co-lead
- Rebecca Watson, Project Co-lead

Technical Assistance Team – structured by region

- Housing & Health Team
- Income Advocacy Team

Training & Workforce Preparation Team

Racial Equity Partner (Decolonize Design)

Data & Analytics Partner (UCLA AVAL)

Introduce Yourself

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Please let us know in the chat:



Your Name



**The Community
you represent.**



**Your top need from
a technical
assistance team.**

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THE OPPORTUNITY

The Opportunity to Scale

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1

Unprecedented commitment of resources throughout CA to ensure that individuals with disabilities, older adults and families at risk of and experiencing homelessness are safely housed and have access to income supports.

2

With this commitment of resources, we have an opportunity to design our CDSS funded programs for a new scale and expanded operations, with the goal of equitably housing and providing services to the most vulnerable individuals and families in our communities.

3

An opportunity to introduce a new workforce of 2000 people that will need training to do this complex multidisciplinary work in our communities.

The Opportunity to Scale

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SUPPORT PLAN

Support Plan

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We will be responsive to your needs, barriers and goals. We will be working closely with CDSS and other contracted partners in order to merge current and ongoing Technical Assistance for this broad initiative.

Guiding Principles for our TA Support Plan:



Move from planning individual programs to creating a service delivery system that leverages CDSS funds.

Focus on Practical solutions, tools, and resources that can be scaled to fit your community context.

Weaving equity throughout your programs and integrating the voices of the communities that you serve.

Support geared toward both high-level program planning and the nitty-gritty of getting the work done.

There are two main ways we will support your work.

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TRAINING AND WORKFORCE PREPARATION

Objectives

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Create a space for CDSS administrators, grantees, and key strategic partners to share promising practices, access tools and resources, and engage in cohort learning.



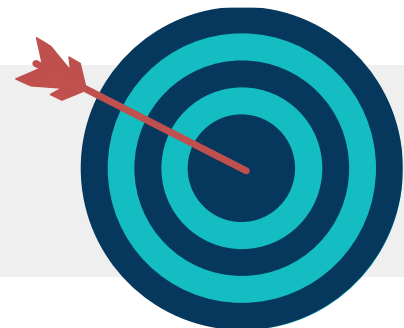
Address the key competencies needed across multiple disciplines for public and private organizations to fully operationalize CDSS programs.



Train a new workforce, including people with lived experience related to homelessness, and match them to employers



Ensure that California counties and tribal communities have a prepared workforce ready to meet the needs of residents experiencing homelessness.



Learning Tracks

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There will be three main learning tracks with curriculum targeted for each: System Leaders, Program Leaders, Direct Service Leaders.

1.

SYSTEM LEADERS

Designed for CDSS funded program administrators that are responsible for developing systems within your county or community agency, department, and/or organization.

2.

PROGRAM LEADERS

Designed for CDSS funded program managers and analysts that are responsible for designing and/or administering programs. This is where we will continue the work we began last year supporting HDAP & PRK.

3.

DIRECT SERVICE LEADERS

Designed for CDSS funded direct service providers that are delivering services in the community. This includes individuals from multiple disciplines that are critical to successful implementation of this work.

Learning Tracks

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SYSTEM LEADERS

Monthly Webinar intensives

Will feature topics that cross-cut programs and focus on the infrastructure that will help us become more nimble in moving resources out to the community.

Quarterly Learning Communities

Separate sessions to focus solely on peer learning about the topics covered during the webinars.

PROGRAM LEADERS

Self-Paced Cohort learning

Will review the fundamentals and core concepts of each CDSS funded program and effective practices. Deepening understanding of the homeless systems of care, the larger system dynamics and the latest innovations.

Regular Monthly Office Hours

Regular Monthly Office hours to review concepts from Cohort Learning and get questions answered.

DIRECT SERVICE LEADERS

Weekly Cohort learning

Will review the core components and competencies of work across the following disciplines:

- Case managers
- Benefits advocates
- Housing navigators
- Housing locators
- Clinical partners
- Legal service partners

Practical Application of Skills

Training will be paired with practical application of skills with potential to integrate supervisors into the learning process.

1. We would like to hear from you about what topics and skills-building you would like to see included in the training curriculum.
2. We would love to have feedback from you and your staff and community partners.
3. We will send out a link to the training needs assessment after today. Please share with your partners.

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QUESTIONS AND ANSWERS

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TECHNICAL ASSISTANCE

Individual Technical Assistance Objectives

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Help you design your programs
for a new expanded scale.



Share concrete tools and
resources that assist you in the
day-to-day work required to scale
your program.



Provide access to a legal services
team that will help HDAP teams
answer critical questions about
benefits eligibility and processes.

What Kind of Individual Technical Assistance Can You Request?

- Design a comprehensive service delivery system to successfully implement CDSS programs and maximize funding within a county/tribal community.
- Address how to create flexible housing subsidy pools.
- Adopt and implement racial equity frameworks across programs.
- Use data and measurement for program improvements.
- Braid and leverage funding across programs.
- Develop scalable financial models.

- Support implementation of service delivery design.
- Design or refine programs, from developing program policies & procedures, documents & tools, and outreach materials
- Develop sustainable staffing models
- Develop rehousing plans
- Leverage innovations in housing and service delivery models, and more.

CDSS remains your resource for program guidance and funding/policy interpretations, however we will be working together to develop this holistic TA effort.


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WHAT DOES TECHNICAL ASSISTANCE LOOK LIKE?

What does Technical Assistance look like?

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Regional housing and income advocacy teams that work together to address the needs of your community or region. Partners to help build regional collaborations.



Partners to help operationalize and integrate racial equity plans into your programs.



Technical Assistance Work plans from a single session up to 3 months of sessions.



Efficient technical assistance meetings that target the specific needs of your program.



Concrete tools and materials tailored to your community context to help you in your day-to-day work.

What does Technical Assistance look like?



New website

New website where you can:

- Register for training
- Access materials and videos
- Request Technical Assistance



**Learning
Management
System**

Learning Management System to
track participants' learning
process.

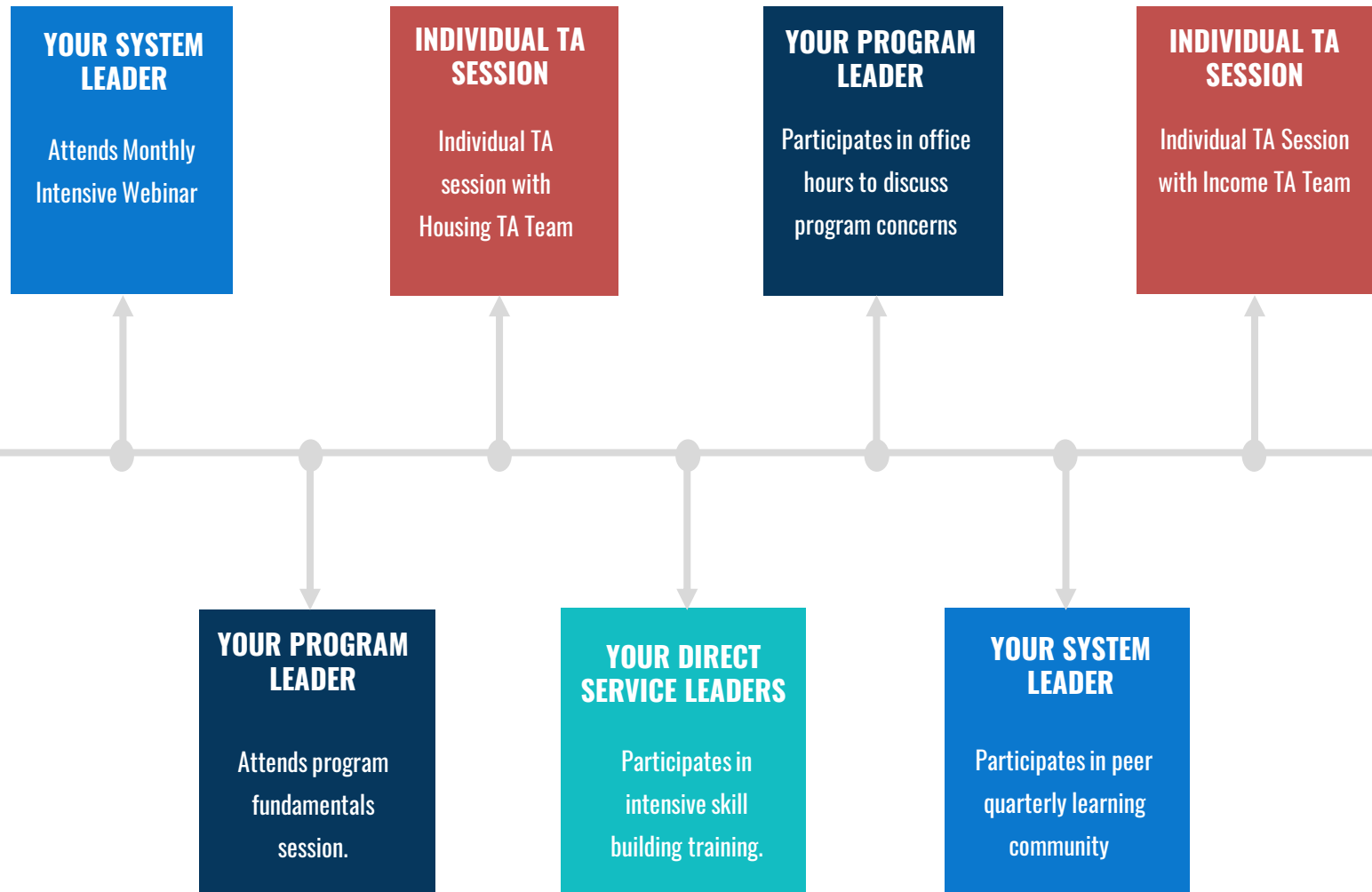


**UCLA Data
Analytics &
Visualization**

UCLA AVAL will help us
understand what is happening
across programs in “real time”.

What does Technical Assistance and Training together look like?

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WEBSITE WALKTHROUGH

Website Walkthrough

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HOME

EVENTS

TOOLS & RESOURCES

OUR PARTNERS

REQUEST TECHNICAL ASSISTANCE



OUR PURPOSE

To assist communities to scale programs that

OUR TEAM

The members of the Change Well Project bring all

 LET'S CHAT!

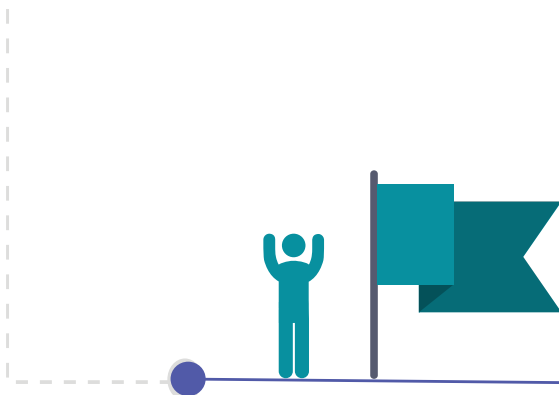
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CALL TO ACTION

Call to Action/Next Steps

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**We will email out
links to all the
information from
today.**



01

Complete the training needs assessment and send it to your staff and partners to complete.

02

Go to our new website and register for our upcoming webinars.

03

Reach out to our team for individual technical assistance.

04

The Flexible Housing Subsidy Pool webinar is on February 15th from 10:00 a.m. -12:00 p.m. (PT)

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WWW.CHANGEWELLPROJECT.COM